

January 19, 2022

To our valued customer,

As you are likely aware, as of January 1, 2022, San Diego Fluid System Technologies has joined with Swagelok Los Angeles to form Swagelok Southern California. As we move through our integration process, our core value of Quality remains of paramount importance to our combined organization. It is with Quality as our focus that I write to you to explain our forthcoming journey with respect to our Quality Management System (QMS).

Both San Diego FST and Swagelok Los Angeles maintain certification to the Swagelok Quality System for Distributors (SQS-D), Rev. D. This standard, which is based on ISO 9001:2015, has been validated by internationally recognized certifying body, BSI, as addressing all requirements contained within the ISO 9001:2015 standard. You will find their validation letter enclosed here, along with our individual site certifications and additional supporting documentation. The recertification assessment of our fully integrated system to the SQS standard is scheduled for September 2022, at which point we will be issued a combined certificate document. Given the histories of favorable assessments and highly effective systems in both organizations, I am confident that this recertification will be no exception.

Swagelok Los Angeles has historically maintained certification to the most current ISO standard under certificate number FM 535447. You may currently have a copy of this certificate in your records. After much reflection, and with the knowledge that certification to the SQS standard allows us to operate in an ISO compliant manner, we have elected not to seek recertification to ISO 9001 in 2022.

If this change in certification status requires updated or additional documentation, or if you have any questions at all regarding this matter- please reach out to me directly and I will be more than happy to assist you.

Rest assured, our commitment to product and service conformity, continual improvement and meeting your requirements and specifications remains as firm as ever.

As always, when it comes to Quality, we strive for zero customer disappointments.

Best,

Monet Williams
Quality Manager - Swagelok Southern California
Monet.Williams@swagelok.com



...making excellence a habit.™

September 25, 2019

To
Jennifer Pannell
Corporate Quality Assurance Manager
Swagelok Company
31500 Bainbridge Road

Solon, Ohio 44130

RE: BSI, Inc. review of Swagelok Quality System (SQS)

Dear Ms. Pannell,

BSI, Incorporated has reviewed in detail the Swagelok Quality System (SQS) document revision D dated August 14, 2019. The document was found to cover all of the elements of the internationally recognized ISO 9001: 2015 Quality Management Systems Standard.

We would like to commend you on the thoroughness of your SQS and to mention that the document goes beyond the basic requirements set forth in ISO 9001:2015 to encompass Swagelok's requirements of your sales and service centers. The customized SQS therefore adds elements equivalent to Swagelok's specific requirements to the ISO Standard.

Our review indicates the relative ease which Swagelok's sales and service centers internal audit teams and any 2nd and 3rd party audit organization can be trained to perform assessments against the SQS. We believe that you will find the use of the SQS valuable when performing assessments of your sales and service centers.

We would like to thank Swagelok for your commitment to continual improvement using the ISO standard as a tool to improve quality. We would also like to commend you for your initiative to drive the importance of the use of a documented Quality Management System to your sales and service centers. Your practice can only help to improve products and services provided to your customers

Sincerely,

James T. Law
BSI Client Manager
Distributor Program Account Manager