

YOU TOLD US what we needed to hear

Thanks to all the Swagelok Pittsburgh | Tri-State Area customers who completed and returned the recent Swagelok Company Global Survey.

We truly appreciated your thoughtful, in-depth responses that can only help us, *your local Swagelok Fluid-System Solutions Resource*, to better serve you.

HERE'S HOW YOU RATED US across multiple key categories and criteria:



Product Deliveries & Overall Customer Support

*...provides accurate product deliveries: **99%***
*...provides knowledgeable after-sale customer service: **80%***
*...responds to my inquiries and requests in a timely manner: **81%***

Technical Expertise & Application Support

*...offers/recommends products to keep workers safe: **89%***
*...proactively offers solutions to address my challenges: **63%***
*...offers relevant alternative solutions when necessary: **65%***

Valued/Valuable Partner

*...possesses the ability to meet or exceed my business needs: **76%***
*...is a company I can trust: **88%***
*...educates us on ways to more effectively run our business: **81%***

CLICK HERE TO LEARN WHY WE SCORED SO FAVORABLY

We are fully committed to not only maintaining - **but improving** - these scores as we more aggressively work toward helping you relieve your Fluid-System pressures!

Our Promise:

In each and every customer engagement and interaction, no matter how challenging your application or operating conditions, we will deliver premier-quality Swagelok Fluid-System Product Solutions and value-added Strategic Services that will make you safer, more productive, more efficient, and more profitable.



WE CAN HELP YOU SAVE TIME, MONEY, AND WORRY:



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