

OUR FIRST PRIORITY:

***The Health and Safety of Our Associates,
Our Customers, and Our Communities.***

March 24, 2020

Our Valued Customer –

As deemed an **essential business** by the federal Cybersecurity and Infrastructure Security Agencies, Swagelok Company and, thus, Swagelok Pittsburgh | Tri State Area remain open and operating at our normal 8am – 5pm business hours during this global COVID-19 crisis.

However, like you, the health and safety of our associates remains our top priority. We ask for your continued patience as we enable more of our staff to work remotely. For a while, it may take us a little longer than usual to respond to your phone calls and emails as you enter orders and request quotes.

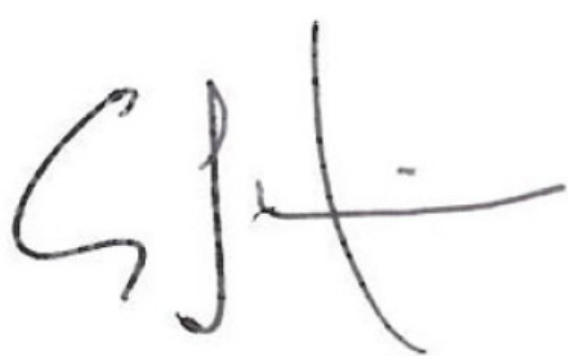
In addition, our onsite visits and restocking of your inventories will likely be less frequent. ***Only Emergency Pick-Ups*** at our 49 Meade Avenue facility, please.

We plan to provide weekly updates via emails and on our website pittsburgh.swagelok.com.

Bottom line: We are committed to supporting you – in any and every way possible – during this ever-challenging time.

Thank you for your continued business and trust in us.

Best Regards.



Greg Hines
President
Swagelok Pittsburgh | Tri-State Area

THANK YOU

for Your Understanding – and Your Business

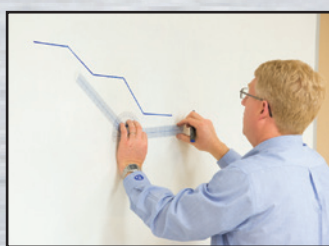
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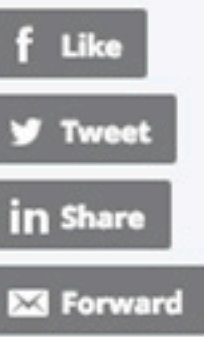
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