



Welcome,
Will Cashaw...

...our newest Customer Care and Service Associate

who brings almost 15
years of proven customer
support experience and
insights to our Inside
Sales team!

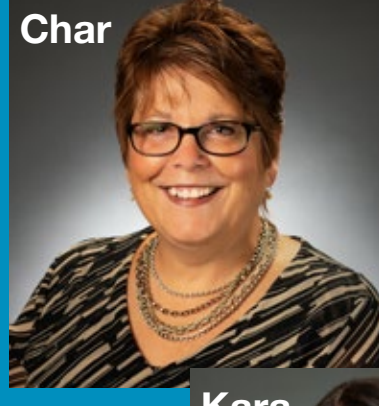


Most recently, Will was a Senior Customer Service Advocate at Cigna, where he helped inbound callers and service providers with, among other matters, issue resolution. He was also a key member of the company's Customer Retention team.

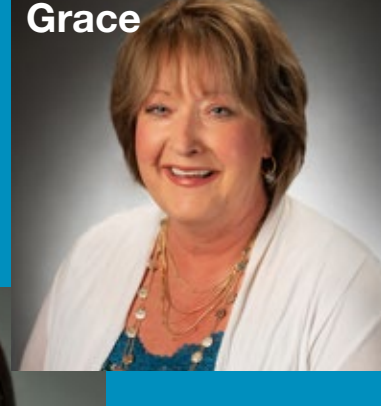
Before that, Will worked as a Network Dispute Analyst for US Bank, managing financial claims for multiple accounts. In addition, he served as a sounding board for customers to provide suggestions for the firm's continuous improvement initiatives.

This Duquesne University Marketing graduate and Moon resident enjoys following the National Basketball Association, particularly the Philadelphia 76ers, in his leisure time. He's also a devoted music, art, and fashion fan – but nothing is more important to him than spending time with his Grandad and other family members.

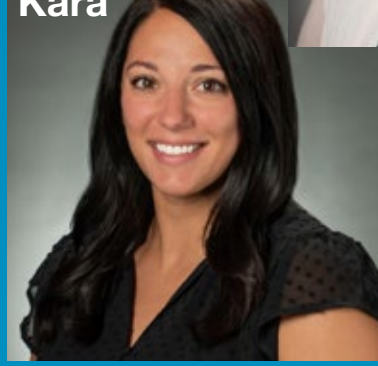
Will joins Char Konzier, Grace Steele, and Kara Hazelbaker as we grow our inside sales team to better ensure that we deliver the best possible customer experience for you – each and every interaction.



Char



Grace



Kara

Will can be reached at

will.cashaw@swagelok.com or 412.761.3212

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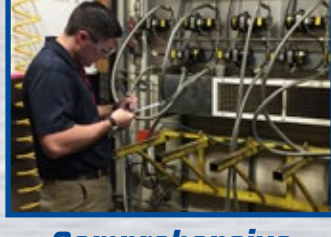
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