

e-FLASH



We've added a new feature to our everyday exchanges with you:

a To help us better serve you, click here button that

sits below every Swagelok Pittsburgh | Tri-State Area

associate's email signature.

> Swagelol Swagelok Pittsbyrgh | Tri-State Area

To help us better serve you, click here.

Gary Osman Field Services Engineer C: 412.463.1757 | P: 412.761.9463 x124 | pittspurgh.swagelok.com Swagelok Pittsburgh | Tri-State Area 49 Meade Avenue, Pittsburgh, PA 15202 Premium Componentry Curtom Fabrication | Safety Training | System Evaluations | Tool Rentals wagelok Fluid-System Solutions Provider

Such link goes directly to a brief form that gives you an opportunity to register instant feedback - good, fair, poor - on how we just did around a transaction, application or inventory question, or other applicable request from you.

Your comments - and our response to your concerns - are then captured as part of our enhanced Continuous Improvement / **Quality Assurance** program...all critical to our never-ending effort to provide you the best possible service and experience with us... each and every time we interact.

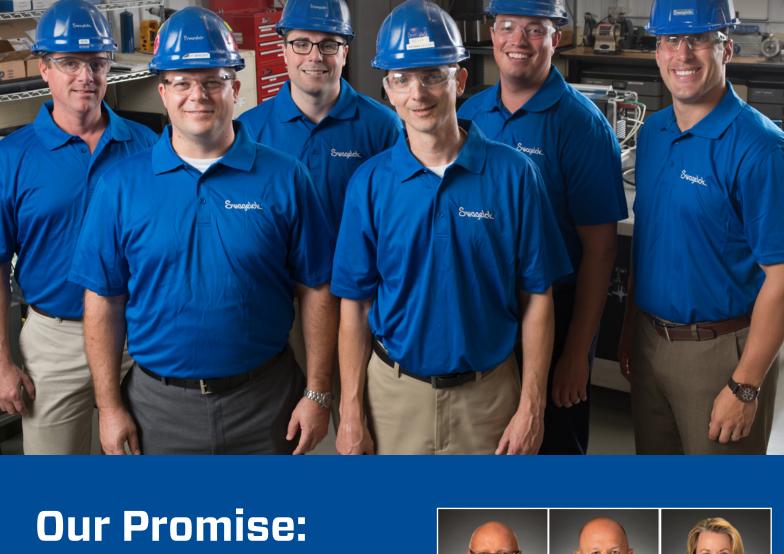






mechanism to help us become or remain your first-choice Fluid-System supplier!

We encourage you to take advantage of this new



In each and every customer

operating conditions, we will deliver premier-quality Swagelok Fluid-System Product Solutions and value-added Strategic Services that will positively impact your Bottom Line. WE'RE YOUR SWAGELOK FLUID-SYSTEM SOLUTIONS PROVIDER

engagement and interaction, no matter

how challenging your application or





Unparalleled

Application Knowledge



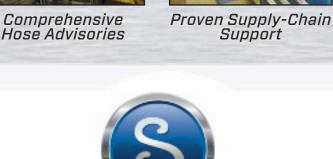
Comprehensive





Genuine Swagelok

Tool Rentals





a b c a

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You are receiving this email as a valued contact of Swagelok



Pittsburgh | Tri-State Area.