

Engineering Services – Training & Technical Specialist

Swagelok employs a team of engineers throughout the world as an extension of our headquarters in Solon, Ohio. Their mission is to be the technical liaison and advocate between the customer, our distributor network, and the factory by providing an extension of Swagelok engineering resources. Their primary focus is to provide technical expertise through a sound understanding of our customer's applications.

Benjamin Wark

Home City: Philadelphia, Pennsylvania

Joined Swagelok: 2012

Supporting Regions: Southeast Pennsylvania, New Jersey, & NYC

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Background:

Ben launched his career with Swagelok Penn (Now Swagelok NYC | NJ | Philadelphia) in 2012, starting as a delivery driver. He quickly advanced through a series of critical roles, building a broad foundation of expertise in Warehouse Operations, Customer Service, VMI program management, Hose Fabrication, and ultimately serving as an External Sales Representative and Technical Advisor. Throughout his tenure, Ben consistently demonstrated a strong commitment to customer success and operational excellence, while also contributing significantly to the Swagelok Training Essentials programs.

Services:

- Product specific training with customers
- New Product demos and presentations to internal and external customers
- Understand customer needs for specific products or custom solution requirements
- Onsite collaborative problem solving and technical product support
- Flexible hose and bent tubing advisor
- Fluid System Evaluation and Advisory Services (FSEAS)

Market Expertise:

General Industry, Chemical, Pharma, R&D, and Oil & Gas

Product Knowledge:

Swagelok Small Bore Tubing (SBT), Hose Products, MHSU Installations, and Bench Top Bending

Training Assistance Available:

Swagelok Tube Fitting Installation Essentials, Swagelok Tube Bending Essentials, Swagelok Advanced Tube Bending, FK Medium Pressure Essentials, VCR/VCO Essentials, and Swagelok Hose Products

Personal:

Outside of work, Ben enjoys spending quality time with his wife and two sons, exploring new destinations through travel, and staying active by participating in a variety of sports. He also has a passion for culinary arts, particularly smoking meat, and values time spent relaxing and catching up with friends. His appreciation for meaningful experiences, whether it's a walk on the beach or a shared meal, reflects his grounded and people-focused approach to life.

