



Australia | New Zealand

Project Support - Customer Testimonial

To whom it may concern,

During my role as a Lead Mechanical Engineer for an international research project in the context of experimental particle physics, I had the opportunity to engage with Swagelok Australia & New Zealand back in 2020. The collaboration with Swagelok, which started as a product selection request, quickly developed into a broader technical support framework. Swagelok has provided crucial support in planning, designing, and developing the fluid system of our experimental apparatus, which is one of the most critical sub-systems of the research project I am leading.

The experimental project I am leading aims to detect extremely rare particle interactions. This yields strict design and installation requirements for the fluid system (particularly cleanliness and more specifically the limitation of contaminants such as moisture and oxygen). I initially engaged Swagelok as one of the world's leading companies in research applications in the context of fluid and related industries, and because of the renowned quality and reliability of their products.

I knew Swagelok indirectly from other similar projects and applications carried out by our collaborators in Europe, USA and Asia/Pacific. After engaging Swagelok EANZ, I was positively impressed by their technical and organisational capabilities, as well as by their dedication to delivering top-quality end products or systems which match or exceed the client's requirements.

During my direct collaboration with Swagelok, I had the pleasure to work with Gerard Bisoni and Brett Gould. Their support was crucial to establish clear and reliable technical specifications for the fluid systems. This was a crucial step in laying the basis for a reliable, high-quality end product. Furthermore, from a personal perspective, this was an important process for understanding the criteria behind the establishment of technical specifications, as well as how the design and product selection processes affect and are affected by these specifications.

I am truly grateful for the professionalism and dedication demonstrated by all the Swagelok representatives I had the pleasure to work with.

As I mentioned, their support has been crucial in the development of our research apparatus (particularly its fluid system). I can just praise Swagelok for their organisation, technical knowledge, and quality of products.

Their role as a leading company in the industry has been cemented by decades of experience in high-end applications but also just by pure dedication and passion for what they do. Swagelok is capable of providing critical support to research projects throughout all critical phases, from concept design to commissioning, hence I would recommend them to anyone who is involved in research applications in the fluid or related industry.

Lead Mechanical Engineer

Swagelok Australia | New Zealand

Proprietor: Fluid System Technologies (ES) / ABN 57 603 905 684

42 Metrolink Circuit, Campbellfield, Melbourne, Victoria 3061. P| 03 9303 2100 F| 03 9303 9565 | sales@swagelokES.com.au | ea.swagelok.com