

Frequently Asked Questions (FAQs) Related to Swagelok MPC Configurator

Below is a list of frequently asked questions regarding the locally installed Swagelok MPC Configurator application. This FAQ covers the system requirements and technical issues for the Configurator, any questions on general use of the software are covered in the help file included with the software.

Question: What is the Swagelok MPC Configurator?

Answer: The Swagelok MPC Configurator is a software application with an easy-to-use interface for designing sample systems in the modular format. The output is a complete bill of material and an assembly schematic that details the exact placement of each individual component in the system construction. In addition, the configurator can provide basic engineering calculation functions along with AutoCAD & SolidWorks outputs.

Question: What are the base software requirements for the Swagelok MPC Configurator?

Answer: To use the basic configurator functions, excluding CAD outputs, the software requirements are:

- Microsoft Windows XP (any version), Microsoft Windows Vista (any version), or Microsoft Windows 7 (any version)
 - Microsoft .NET 4.0 Framework
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Question: What are the software requirements for the CAD outputs for the Swagelok MPC Configurator?

Answer: In addition to the base software requirements, CAD outputs from the MPC Configurator require:

- For AutoCAD output: AutoCAD 2010 (Lite version will NOT work)
 - For SolidWorks output: SolidWorks 2007, 2008, 2009, 2010, 2011, or 2012
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Question: What are the hardware requirements for the Swagelok MPC Configurator?

Answer: There are no specific hardware requirements for the MPC Configurator software.

Question: What user account permissions are needed to install the MPC Configurator?

Answer: The MPC Configurator must be installed with an account with Administrator privileges.

Issue: I am having an issue installing a newer version of the MPC Configurator or completing an update of the Configurator from Swagelok.com.

Resolution: Completely remove the old version of the MPC Configurator from your system, and then complete a new installation using the latest version of the MPC Configurator (available on Swagelok.com).

Question: Where can support for the MPC Configurator be obtained?

Answer: Support for the MPC Configurator is available through your local Swagelok Company distributor, which can be located at www.Swagelok.com. In addition, basic support information and the latest version of the configurator can be obtained at www.Swagelok.com.
